

# HOW TO GET YOUR PRESCRIPTION DRUGS

## Information for Patients Using the Cancer Centre Retail Pharmacy (CCRP)

The steps below will guide you in getting your prescription drugs for cancer treatment. Follow these steps every time you are getting a prescription filled at Grand River Regional Cancer Centre's Cancer Centre Retail Pharmacy (CCRP).

<b>1</b>	<p>If time allows, <b>tell the CCRP team that you are here</b> for your visit with your Oncologist (cancer doctor).</p> <p>This will help them create your pharmacy profile and start the process of getting your drugs ready.</p>
<b>2</b>	<p>Fill out <b>Your Symptoms Matter</b> on your cell phone or a kiosk.</p>
<b>3</b>	<p>Go to your visit with your Oncologist.</p>
<b>4</b>	<p><b>After seeing your Oncologist, check-in again with the CCRP.</b></p> <p>They will let you know the next steps to get your drugs.</p>
<b>5</b>	<p>Sit across from the CCRP while the team reviews your prescription. Wait for a pharmacist to call you up on the counter to give you your prescriptions and final details about your drugs.</p>

# What Might Delay Your Prescription?

Your prescription drugs might take a little longer than usual if:

- The pharmacist needs to check your insurance details
- Special funding for your drug(s) is needed
- The oncologist's order for your drugs is waiting to be checked over by the clinic pharmacist (e.g. if they are waiting for your bloodwork results)
- The CCRP pharmacist needs extra time to get your drugs ready
- Your drugs are not in stock, or need to be ordered
- There are other patients ahead of you

## Transferring To A Local Pharmacy


If you would like to use a pharmacy that is closer to you:

- **Talk to the CCRP team to see if this is the best plan for your drugs.**
- **You will need to call** your local pharmacy to start the transfer of your prescription drugs.
- Wait at least **24 hours** after seeing your Oncologist before asking your local pharmacy to transfer prescriptions. This gives the CCRP time to get your prescriptions from your Oncologist, into the pharmacy system, and ready to transfer.
- Note that some local pharmacies might not have access to certain cancer drugs or treatments. Also, they may not know of (or be familiar with) special drug coverage options.

### Contact Information

Cancer Centre Retail Pharmacy  
Grand River Regional Cancer Centre  
4th Floor

Monday to Friday  
8am - 5pm  
Closed on weekends and statutory holidays

 519-749-4280

 [hccp@grhosp.on.ca](mailto:hccp@grhosp.on.ca)

Use this resource for your information only. It does not replace medical advice from your doctor or other health care professionals.

 [cancerpatiented@grhosp.on.ca](mailto:cancerpatiented@grhosp.on.ca)

 [www.cancerwaterloowellington.ca](http://www.cancerwaterloowellington.ca)

