



Canadian Cancer Society
Société canadienne du cancer



Canadian Cancer Society Wheels of Hope Volunteer Driver Service

The Canadian Cancer Society is pleased to provide the Wheels of Hope driving program to help you with travel to Cancer Centres. Trained and dedicated volunteer drivers may be available to help you with some of your cancer-specific medical appointments.

It is important that you have utilized all your transportation options before asking for a referral to the Wheels of Hope program due to the limited capacity within the service.

About The Program

- This is a ride-sharing service so you will be in a vehicle with both the driver and others who are travelling to appointments
- You must have a plan in place for appointments we cannot accommodate. We will attempt to ensure that you know a minimum of 24 hours in advance if we cannot provide travel
- A minimum of 3 business days' notice is required to request travel support
- Travel requests are made through our online and secure booking portal or by phone for those without computer access
- There is an annual \$100 registration fee for the service, however, a Compassionate Program is available if the registration fee would create a financial hardship for you

COVID-19 Safety

Like many other programs, the driver program has been adapted to respond to COVID-19. As a ride-sharing service, it is important to realize that, within the vehicle, physical distancing cannot be maintained at 6 feet. In order to minimize the risk of COVID-19 exposure:

- COVID-19 screening is completed multiple times prior to travel
- Supplied N95 masks must be worn at all times within the vehicle
- High touch areas within the vehicle are frequently sanitized
- Potential COVID-19 exposure is documented, and tracking is completed

Program Referral and Registration

If you have no other options for travel to your appointments and would like to register for the Wheels of Hope program to support you for some of your upcoming travel, please speak to a member of your treatment team who can complete a referral for you.

A member of our Transportation Team will reach out to you to register you to confirm your eligibility and register you for travel support.

Tips for Success

- Have access to a computer to book your appointments
- Know which appointments you have no other options for as we will not be able to provide for all travel requests
- Have a plan in place for travel we cannot provide
- Be prepared for COVID-19 screening

For further information about the Canadian Cancer Society, our services, and the programs available to you, please contact our Cancer Information Helpline at 1-888-939-3333